



FIREFOX 401 ERROR WHEN ACCESSING SHIBBOLETH OR EZPROXY ENABLED RESOURCES

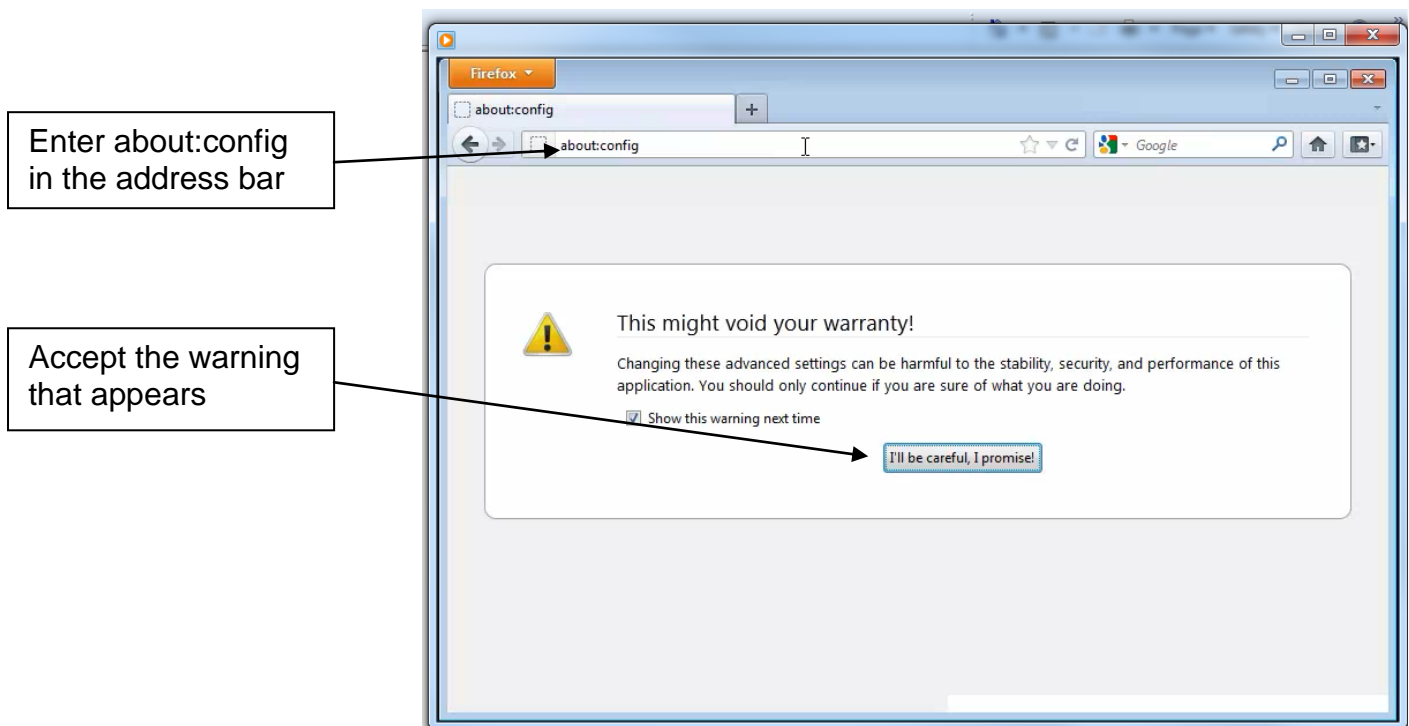
Some users have reported receiving a 401 error when accessing Shibboleth or EZproxy enabled resources using a local installation of Firefox on campus. This document explains how to resolve the problem.

Please note:

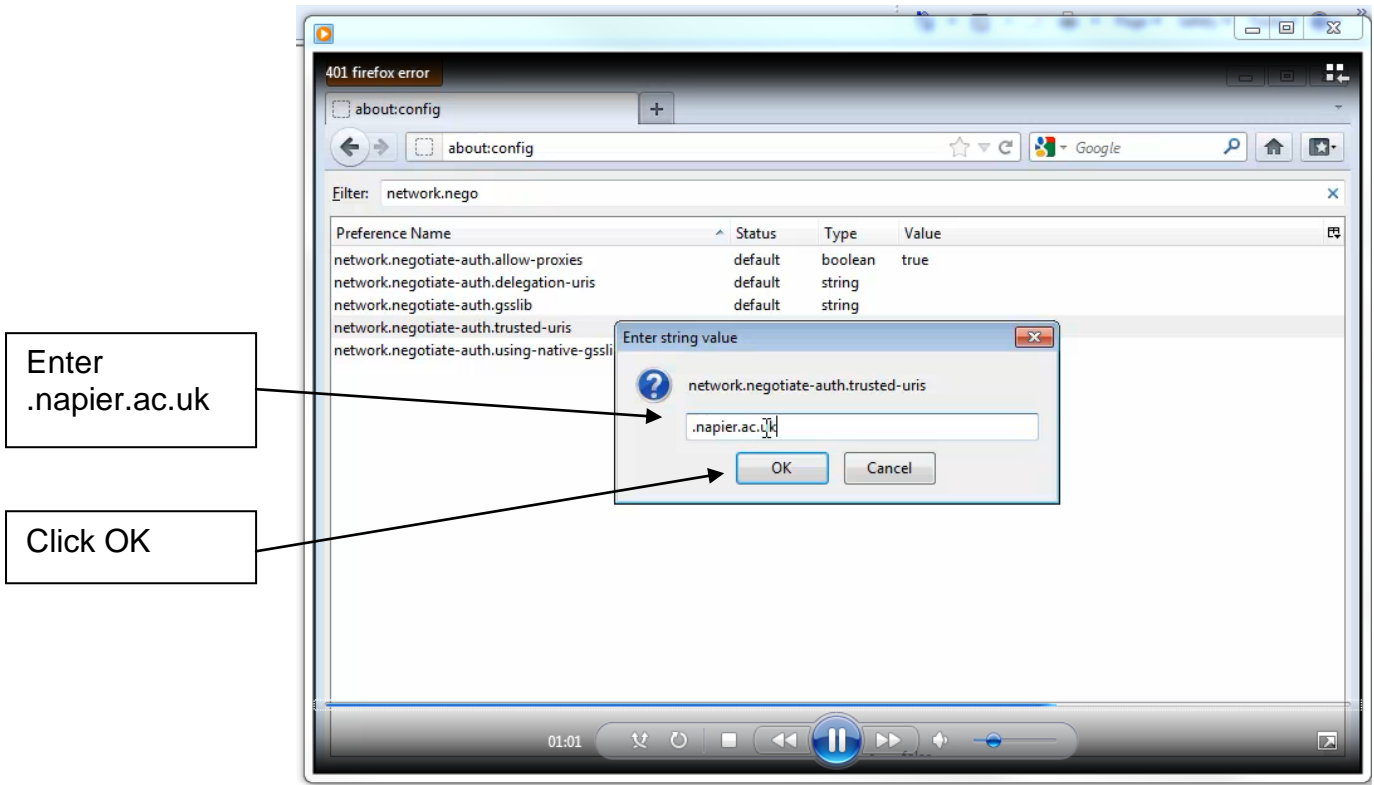
- These instructions only apply to locally installed versions of Firefox on an Edinburgh Napier University desktop.
- This change only needs to be applied once.
- An online video demonstrating the process is available at: <http://onlinevideo.napier.ac.uk/Play.aspx?Videoid=324>

To resolve the problem:

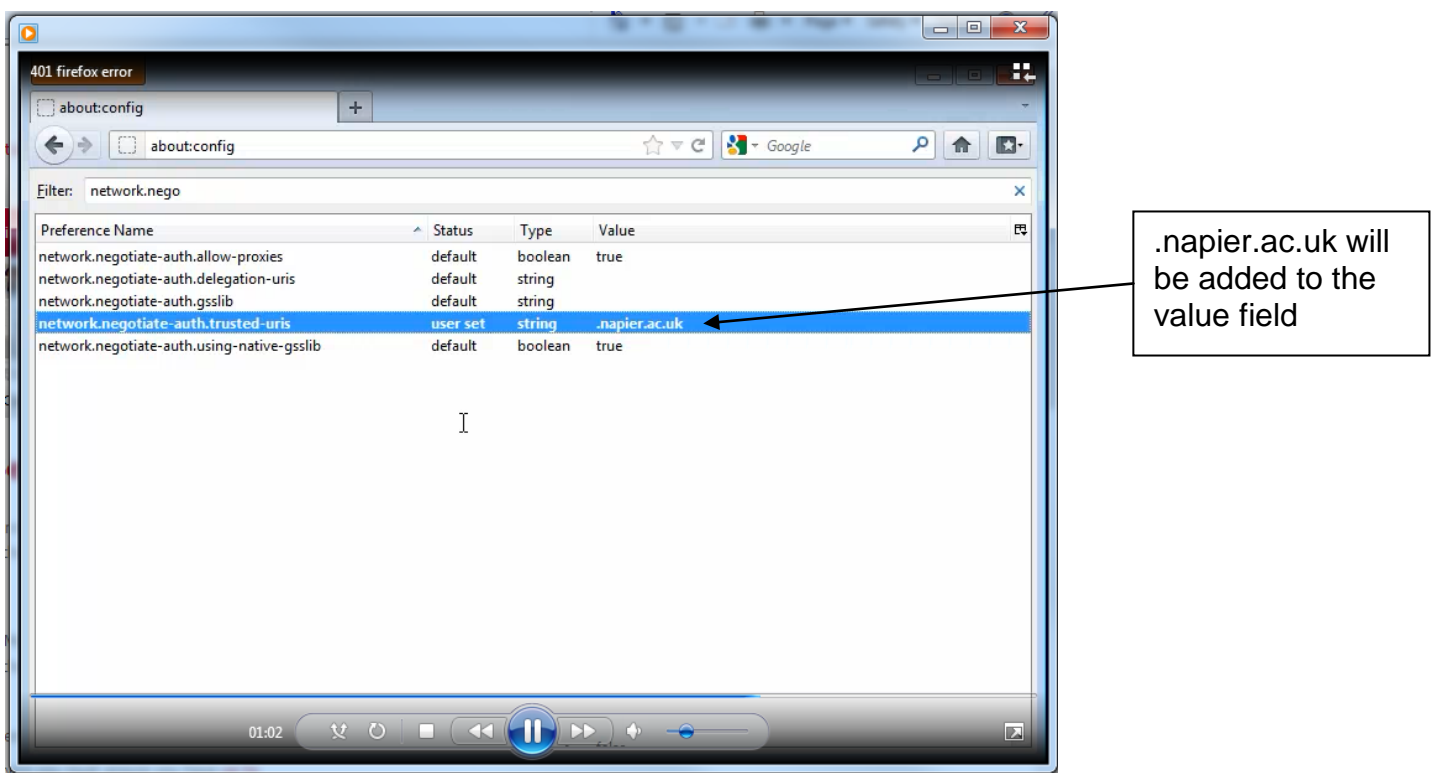
1. On any version of Firefox enter “**about:config**” on the address bar.
2. **Accept the warning** that appears:



3. In the Filter field enter “**network.negotiated-auth.trusted-uris**”
4. In the Enter String Value box enter “**.napier.ac.uk**” and click **OK**:



5. .napier.ac.uk will be added to the value field:



You should now be able to access Shibboleth and EZproxy enabled resources.